

Welcome to « le fraîche à l'âne » camp site

6 rue du Champ Saint-Paul - Le bourg
22550 – Plébouille ☎02 96 41 08 72

Site : www.camping-frechealane.com email :
info@camping-frechealane.com

Site regulations : General conditions

1. Admission conditions

To enter, pitch and stay on a campsite you must have permission from the manager or his representative. The manager's role is to ensure the upkeep and smooth running of the campsite and to ensure that the campsite regulations are respected. Your decision to stay on the campsite implies your acceptance of these regulations and your agreement to comply with them.

It is forbidden to take up residence on the campsite.

2. Police formalities

Minors who are not travelling with their parents will only be admitted with written consent from the latter. According to Article R. 611-35 of the code of entry and residence of foreign nationals and right of asylum, the manager must ensure that foreign clients complete and sign a registration form on arrival. The registration form must include:

1. Surname and first names;
2. Date and place of birth
3. Nationality
4. Home address

Children under 15 years old may be registered on their parents' form.

3. Installation

The tent or caravan and all equipment must be installed on the pitch indicated by the campsite owner or his representative.

4. Reception

Open every days from 8.00 AM to 8.00 PM

Information concerning the campsite services, places to eat, sports facilities, local tourist attractions and useful addresses is available at the reception office. A suggestion/complaints book or box is available for campers.

5. Display

These regulations are displayed at the campsite entrance and in the reception. A copy will be given to campers on request.

Star-rated campsites must display their classification, specifying if the site is category "tourism" or "leisure", and the number of tourism and leisure pitches.

The camper is informed of the tariffs of the various services, as determined in the decree of the minister in charge of consumer affairs. The tariffs are also displayed at the reception.

6. Departure procedure

Campers are to inform the reception office of their departure the day before. Campers who intend on leaving before the reception opens must pay for their stay the day before.

7. Noise and silence

Campers are to avoid talking loudly and making any noise which may disturb their neighbours. Sound devices must be adjusted accordingly. Car doors and boots must be closed as quietly as possible.

Dogs and other animals must never be left loose. They must not be left on the campsite, even if shut in, in the absence of their owners, who are legally responsible for them. The manager ensures the peace and quiet of his clients by fixing the times during which total silence is to be maintained: From 10.30 PM to 7.30 AM

8. Visitors

Following authorisation from the campsite management, visitors may enter the campsite under the responsibility of the campers who invited them. The client may receive the visitor(s) in the reception office. Visitors may use the campsite installations and facilities. However, the use of these facilities may be subject to a fee, according to the tariff displayed at the campsite entrance and in the reception office. Visitors' cars are not permitted on the campsite.

9. Traffic flow and parking

The speed limit for vehicles is limited within the campsite grounds. Vehicles may be driven on the campsite from 7.30 AM to 10.30 PM. Only vehicles belonging to resident campers may be driven on the campsite. Parking is strictly forbidden on pitches usually occupied by tents or caravans unless a parking space is specifically provided. Parked vehicles must not obstruct traffic or prevent new arrivals from setting up.

10. Condition and appearance of installations

All campers must refrain from any action which may be detrimental to the cleanliness, hygiene or appearance of the site and its installations, notably the toilet/washing facilities.

Dirty water must not be emptied onto the ground or into the gutters. Campers must empty their dirty water in the areas provided for this purpose.

Domestic waste and all rubbish, including paper, must be disposed of in the dustbins provided.

Clothes washing is strictly forbidden except in the sinks provided. Washing may be hung out, if necessary, on the communal washing line. However, washing may be hung out until 10 am near camping installations and accommodation, provided that this is done discreetly and does not inconvenience neighbours. Washing lines must not be attached to trees.

Plants and flower beds must be treated with respect. It is forbidden to knock nails into trees, to cut branches or to plant anything on the campsite.

It is forbidden to mark the limits of one's pitch in a personal way or to dig up the ground. Any damage caused to the vegetation, fences, camping grounds or installations will be borne by the perpetrator. The pitch used during the stay must be left in the same condition it was found in on arrival.

11. Safety

a) Fire.

Open fires (wood, charcoal, etc) are strictly forbidden. Stoves must be kept in good condition and must not be used in dangerous conditions.

In event of a fire, inform the campsite management immediately. Fire extinguishers are available if necessary.

A first aid box is situated in the Reception office.

b) Theft.

The campsite management is responsible for objects left in the office and has an obligation to keep a general watch over the campsite.

The camper is responsible for his own equipment and must inform the management of any suspicious person on the site. Campers are requested to take the usual precautions to safeguard their property.

12. Games

Violent or obtrusive games may not be organised close to or inside the campsite buildings.

The meeting room must not be used for lively games.

Children must be watched over by their parents at all times.

13. Storage

No unoccupied tent or caravan may be left on the site without the management's authorisation, and if granted, only on the pitch indicated. A fee may be applied for this service.

14. Infringement of the campsite regulations

If a camper disturbs another camper or does not respect the campsite regulations, the campsite owner or his representative can, if he deems necessary, give a formal verbal or written warning to cease the disruption.

In the event of serious or repetitive infringement of the campsite regulations after the warning to abide by the rules, the management reserves the right to terminate the contract.

If the camper commits a criminal offence, the management may call the police.

15. Mediation

Contacts of the consumer mediator that the customer can use are: MEDICYS:

- by Internet by completing the form provided: www.medicys.fr

- by mail: contact@medicys.fr

- by post: 73, boulevard de Clichy 75009 PARIS

-by phone: +33 (0)1 49 70 15 93

We hope you enjoy your stay at CAMPING « LE FRECHE A L'ANE »

We are at your disposal for any claims or suggestions.

Happy Holidays!